

The Better Business Bureau is warning residents and business owners of a bill payment scam that is targeting utility customers. The caller claims they are an employee with KU (or another utility company) and asks for immediate payment on the account using a Green Dot MoneyPak Card. The caller threatens to disconnect service immediately if payment is not made.

The BBB advises:

-Be suspicious of callers who demand immediate payment for any reason.

-Utility companies do not contact customers and demand immediate payment by MoneyPak Cards to avoid disconnection.

-Do not always trust the CallerID. Scammers can use spoofers to make it appear as if they are legitimate.

-If you receive a call demanding payment, hang up and call your provider directly to check for any problems with your account.

-Never give out personal or financial information over the telephone unless you have verified the caller.